

PTZFusion Finder User Guide



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Revision History

The following table lists the revisions of this document.

Revision	Date	Change Description
Revision 1.0	October 14, 2024	Initial Release

About this Guide

This User Guide describes the features and functions of the PTZFusion finder utility. This guide is intended for trained installers as well as system administrators responsible for configuring and maintaining network type devices.

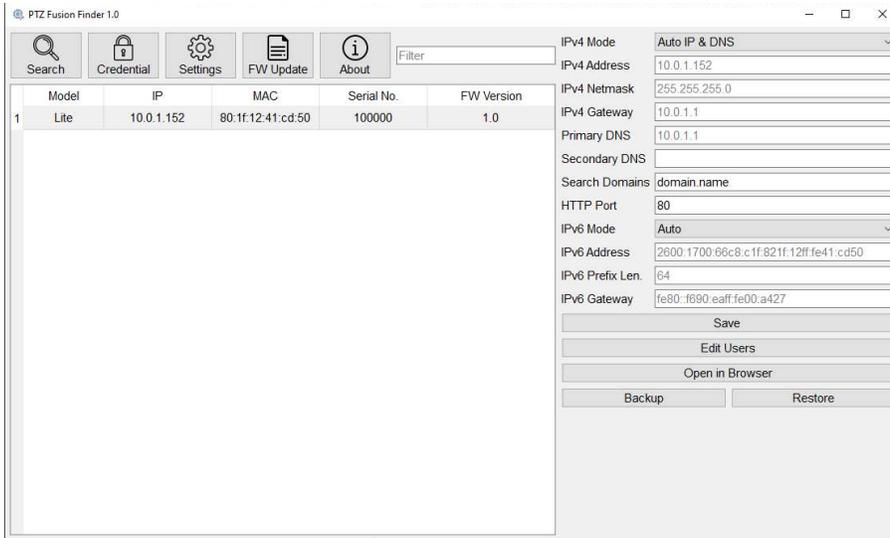
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Getting Started

The PTZFusion Finder utility is a versatile utility that allows a user to easily locate a device on the network as well as numerous other functions.



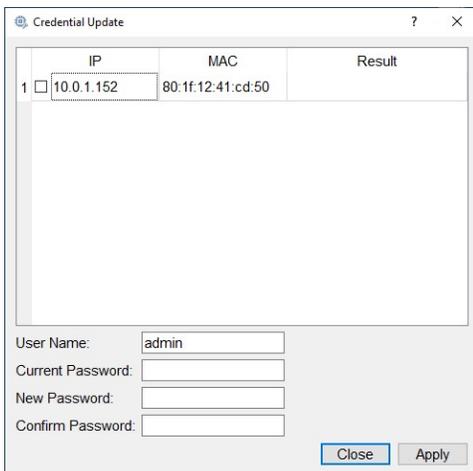
Note: The finder utility runs on port 5555 UDP from IP address 239.255.255.250 as well as port 1900 UDP (SSDP) if you choose to use Windows Networking to locate the device on the network in place of the finder utility.

Search

This searches the network for all available devices.

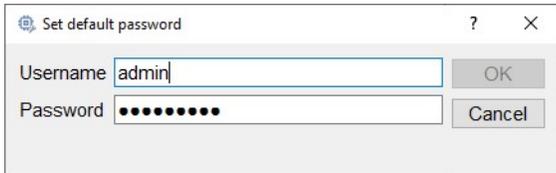
Credential

This gives the ability to change the password on the device



Settings

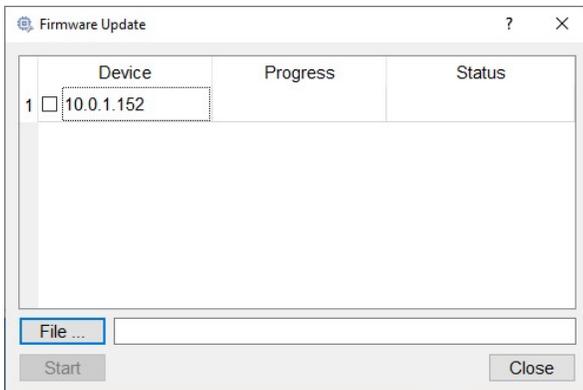
This allows for a default username and password to be established and utilized for all discovered devices. If the username and password for a specific device is different a prompt will appear to enter the correct credentials.



A dialog box titled "Set default password" with a question mark icon and a close button. It contains two input fields: "Username" with the text "admin" and "Password" with ten black dots. There are "OK" and "Cancel" buttons.

Firmware Update

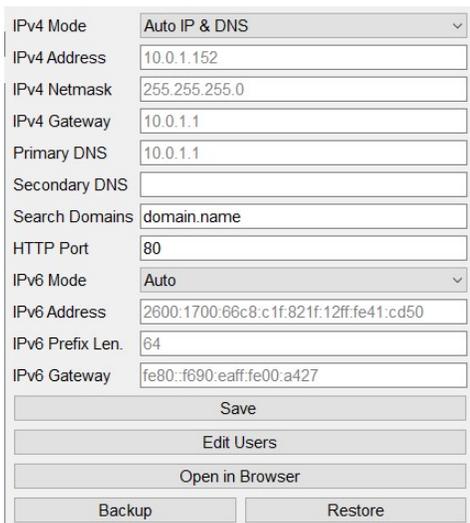
The ability to update one or more devices with updated firmware.



A dialog box titled "Firmware Update" with a question mark icon and a close button. It features a table with columns "Device", "Progress", and "Status". The first row contains a checkbox, the IP address "10.0.1.152", and an empty status field. Below the table is a "File ..." button and a text input field. At the bottom are "Start" and "Close" buttons.

Side Panel Settings

Once a device has been selected and the correct credentials were supplied to log into the device many network settings can be reviewed / changed and saved.



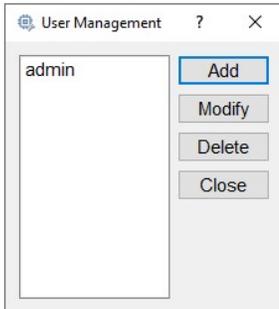
A settings panel with various fields and buttons. It includes dropdown menus for "IPv4 Mode" (set to "Auto IP & DNS") and "IPv6 Mode" (set to "Auto"). Text input fields include "IPv4 Address" (10.0.1.152), "IPv4 Netmask" (255.255.255.0), "IPv4 Gateway" (10.0.1.1), "Primary DNS" (10.0.1.1), "Secondary DNS", "Search Domains" (domain.name), "HTTP Port" (80), "IPv6 Address" (2600:1700:66c8:c1f:821f:12ff:fe41:cd50), "IPv6 Prefix Len." (64), and "IPv6 Gateway" (fe80::f690:eaff:fe00:a427). At the bottom are buttons for "Save", "Edit Users", "Open in Browser", "Backup", and "Restore".

Save

This will save any network settings to the device that is currently selected.

Edit Users

Any user accounts established on the device can be modified as needed.



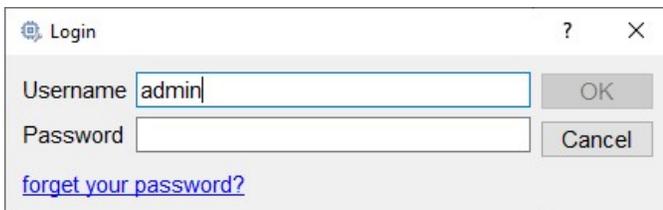
Backup / Restore

These functions allow for the backup or restoration of device settings.

If the password file for this utility ever needs to be backed up or moved to a new computer, the encrypted file is located at C:\Users*****\AppData\Roaming\PTZFusionFinder

Lost Password

If the password is lost to a device we offer the ability to reset it back to factory defaults via an offline 2 Factor Authentication method.



Click the 'forgot your password' link. The below screen will be presented.

Reset Device

Please get a secure token from the device and send it to J-Systems Inc.
We will provide an one time reset code for the device.
The device will be reset to factory default status.

Request secure token Copy to clipboard

Reset code

Reset Device Close

Click 'Request secure token' and then 'Copy to clipboard'.

If this information is e-mailed to support@j-systems.com along with identifying information such as company name, address, purchase date, photo of physical device etc. so we can verify the authenticity of the request, a reset code will be returned.

After the reset code is entered click the 'Reset Device' button and the device will be reset to factory defaults.

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Version 3, 29 June 2007

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